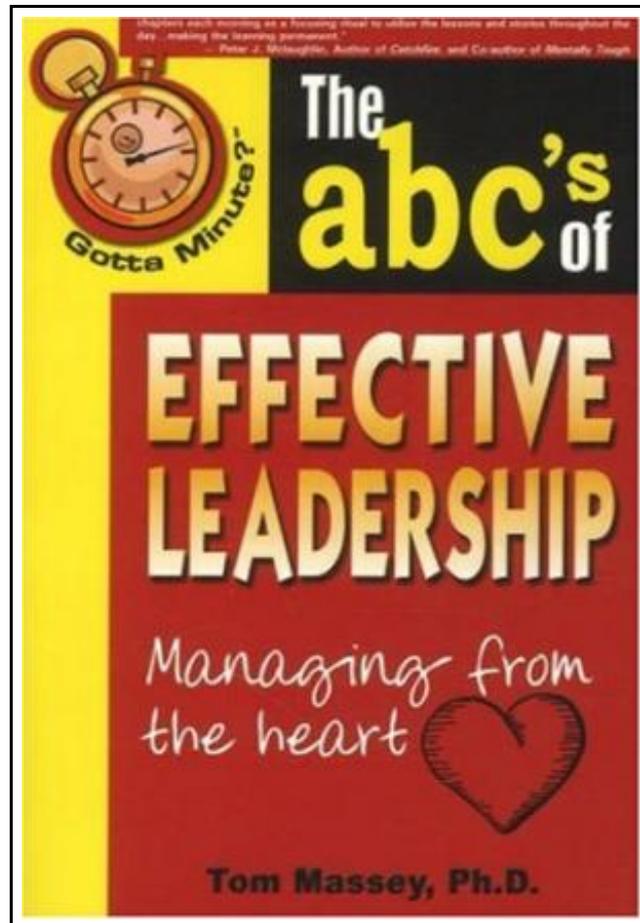


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GOTTA MINUTE? THE ABC'S OF EFFECTIVE LEADERSHIP: MANAGING FROM THE HEART



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